

Title	Demonstrate and apply knowledge of keeping oneself and others safe in regulatory situations with potential for conflict		
Level	4	Credits	5

Purpose	<p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> – describe and explain how to keep oneself and others safe in regulatory situations with potential for conflict; and – demonstrate and apply knowledge of keeping oneself and others safe in regulatory situations with potential for conflict.
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Classification	Public Sector Compliance > Public Sector Compliance Operations
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Available grade	Achieved
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Guidance Information

- 1 Definitions
Organisational requirements refer to instructions to staff on policies, procedures, and methodologies which are documented and are available in the workplace. This includes an organisation's obligations under the Treaty of Waitangi.
 The Regulatory sector has a number of terms with specific usage. For current definitions visit [Programme Guidance-Skills](#).
- 2 References include but are not limited to:
 Health and Safety at Work Act 2015;
 New Zealand Bill of Rights Act 1990;
 specific legislation mandating the powers and duties of a specific organisation with respect to its regulatory role and/or any other legislation applicable to a particular regulatory situation such as the Fisheries Act 1996, Resource Management Act 1991;
 and any subsequent amendments and replacements.
- 3 Range
 - a Demonstration of knowledge and skills must be consistent with any applicable code or codes of conduct such as the New Zealand State Services Code of Conduct, *Standards of Integrity and Conduct* (available from <http://publicservice.govt.nz>) and/or any other agency specific code or codes of conduct and/or ethics.
 - b Demonstration of knowledge and skills must come from a regulatory organisation which may be the candidate's employer or may come from a case study.
 - c All activities and evidence presented for outcomes and performance criteria in this unit standard must be in accordance with organisational requirements.

Outcomes and performance criteria

Outcome 1

Describe and explain how to keep oneself and others safe in regulatory situations with potential for conflict.

Performance criteria

1.1 Describe and explain strategies for how to keep oneself and others safe in regulatory situations with potential for conflict.

Range strategies include – risk assessment and planning, self-awareness, self-management, situational awareness, communicating with others, de-escalation, avoiding and/or escaping potential violence, maintaining privacy of one’s own personal information, seeking assistance; and may include but are not limited to – self-defence.

1.2 Describe and explain personal recovery strategies following exposure to regulatory situations with potential for conflict.

Range strategies include but are not limited to – formal and/or informal debriefing, counselling, stand down period, obtaining support, taking practical steps to ensure future safety.

1.3 Describe and explain post-incident reporting and any other actions.

Commented [SC1]: Can we remove "any other actions?" Might be difficult for consistency.

Outcome 2

Demonstrate and apply knowledge of keeping oneself and others safe in regulatory situations with potential for conflict.

Range evidence of two situations is required; situations may be simulated.

Performance criteria

2.1 Identify and explain hazards and associated risks for oneself and others in relation to the regulatory situations.

2.2 Demonstrate and explain strategies for keeping oneself and others safe.

Range strategies include – risk assessment and planning, situational awareness, de-escalation, communicating with others, avoiding and/or escaping potential violence; may include but are not limited to – self-awareness, self-management, self-defence, seeking assistance.

Commented [SC2]: How is this different to P.C 1.1? Can we change to Apply strategies for keeping oneself and others safe?

2.3 Explain personal recovery following exposure to a regulatory situation with potential for conflict in relation to one’s own recovery needs, consistent with organisational requirements.

Commented [SC3]: personal recovery methods or actions Implies more than 1 method or are we happy with 1 consistent with the organisational requirements?

Range may include but is not limited to – formal and/or informal debriefing, counselling, stand down period, obtaining support, taking practical steps to ensure future safety.

- 2.4 Follow up situations with potential for conflict with post incident reporting and any other actions, and explain reasoning for follow up actions consistent with organisational requirements and the Health and Safety at Work Act 2015.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	15 April 2011	31 December 2020
Review	2	18 February 2016	31 December 2023
Review	3		

Consent and Moderation Requirements (CMR) reference	0121
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact The Skills Organisation at reviewcomments@skills.org.nz if you wish to suggest changes to the content of this unit standard.